



## What you can do until the ambulance team arrives...

- Early recognition of the potential seriousness of the sick or injured person's condition and the seriousness of the incident that has occurred.
- Be aware of your surroundings (don't put your self in danger).
- Apply first aid techniques. If you are unsure as to what to do ask the ambulance dispatcher by dialing 912.

Upon arrival of the ambulance, nursing care & treatment is given at the scene and during transportation to the St. Maarten Medical Center.



## AMBULANCE SERVICES

- **Emergency Calls**
- **Non Emergency Calls**
- **Transport**
- **Standby**



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BLUEORANGE Design



# AMBULANCE SERVICES

## Get to know us



The Ambulance Service is the responsibility of the Island Government and falls under the Sector Public Health. The Ambulance Service is committed to providing timely pre-hospital medical care and transport for the sick or injured person 24 hours a day.

Our well trained staff consists of 24 members who include ambulance nurses, certified drivers assistants, ambulance dispatchers, medical adviser, support staff and management.

Our Paramedics and Emergency Medical Technicians are trained in pre-hospital emergency medical management of patients with medical conditions and traumatic injuries.

### THEIR SKILLS INCLUDE...

- Transport of the sick and injured
- General Patient Management
- Patients assessment and examination
- Cardiac monitoring and defibrillation
- Oxygen therapy and resuscitation
- Management of Child Birth
- Drug therapy for conditions of respiratory distress, diabetic emergencies & seizure activity
- Intravenous fluid therapy
- Hemorrhage management
- General first aid practices
- Airway management
- Fracture, Soft Tissues and Joint Management

## When to call 912 for an Ambulance

### URGENT CONDITIONS THAT OUR AMBULANCE SERVICES SHOULD BE CALLED FOR INCLUDE:

- Sudden collapse or loss of consciousness
- Shortness of breathe or difficulty breathing
- Chest tightness, discomfort or pain lasting longer than 5 minutes, or not responding to medication
- Sudden onset of confusion or deterioration in the level of consciousness
- Reduced movement or paralysis in one or more limbs
- Uncontrollable bleeding
- Diabetic emergencies
- Fitting, seizures or convulsion activity
- Hypothermia or heat stress
- Burns
- Poisoning & drug overdose
- Electrocutation
- Motor vehicle accident with head on impact
- Vehicle rolling over some part of the body
- A person hit by a car or ejected from a car
- Explosion
- Motorbike or cyclist impact
- Fall from a height
- Amputation or partial amputation

*Early intervention  
save lives!*

### INFORMATION NEEDED FROM YOU WHEN CALLING 912

- What is the emergency?  
(Describe what exactly happened)
- Is the person conscious?
- Is the person breathing?
- The exact location of emergency?
- How many people are hurt? (If an accident)
- What is your name and contact number?

Initially your 912 call will be answered by an ambulance dispatcher. The dispatcher will ask relevant questions to assist in getting an ambulance to the emergency as quickly as possible.

Our communication center staff can also give first-aid advice if required while the ambulance is on its way.

