



MORATORIUM POLICY ON PUBLIC TRANSPORTATION LICENSES (UPDATED SEPTEMBER 27, 2023)

1. Purpose

This policy aims to adjust the latest moratorium of Mar 1, 2019 (published Mar 21, 2019).

2. Application

The general rules as established in this policy shall apply to existing and new public transportation license holders.

3. Legal Authority

This Policy finds its legal basis in article 10, sub a of the National Ordinance on Public Transportation ("Landsverordening Personenvervoer").

4. Goals & Principles

The Minister of Tourism, Economic Affairs, Traffic and Telecommunication (TEATT) is of the opinion that the public transportation database of licenses needs to be cleaned up and a proper monitoring and issuance system put in place. This is in consideration of, amongst others, the amount of license plates not being collected annually, the number of licenses not currently in use, and the current barriers which prevent for those interested and actively engaged in the operations to obtain their own licenses. With the adjusted moratorium, the Minister aims to put corrective measures in place without compounding the current issues. As such, the moratorium is being adjusted to allow equal opportunity by ensuring that licenses can be issued, when they become available within the capped amounts. Licenses will be issued on a first come, first serve basis, and will be made available in the following sequence:

- i. Current license holders wishing to change their current license to another license, i.e. Bus to Taxi;
- ii. Current holders of a license to function as a Help/ Assistant Driver who wish to apply for their own license;
- iii. Non-license holders wishing to obtain a (Bus, Taxi, Tour or Unregulated transport) license.

Applicants will also be subject to stricter requirements.



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5. Policy Details

The moratorium on the issuance of public transportation licenses has been updated as follows:

- i. The moratorium of Bus, Taxi, T and G has been changed to caps, largely based on the number of licenses (and the associated vehicle registration plates) issued to-date. The established caps are as follows:

Bus: 300
Taxi: 550
Tours: 240 (*T-plates*)
Unregulated: 90 (*G-plates*)
- ii. The moratorium on Car rental licenses has been lifted.

5.1. General rules

- i. All licenses will be (re-)issued with a validity of five (5) years, with renewal upon request of the license holder. Requests to renew may only be denied for the following reasons:
 - a. The grounds as mentioned in article 11 of the National Ordinance;
 - b. Continuous non-adherence to applicable regulations for which the license holder has received more than three written warnings;
 - c. Severe misconduct of the license holder during the validity period.

Additionally, the completion of mandatory training may serve as a requirement to renew the license.

- ii. Effective January 1, 2024, licenses will be automatically revoked if they have not been used for a period of 1 year (*in accordance with art. 16 sub g of the National Ordinance incl. a grace period of 6 months*). Effected license holders may re-apply with a motivated request.
- iii. All licensed operators seeking to employ drivers or obtain a license for an Assistant Driver (*Chauffeur in dienstbetrekking*) are required to establish their operations as a business. This means obtaining a business license, where required, and/ or registering the business at the Chamber of Commerce and Industry (COCI). This is also applicable to those interested in obtaining a car rental license.

Assistant drivers (*in accordance with art. 7 of the PT ordinance*) must be registered as employees of the business at the Department of Labor Affairs and SZV. The national employment regulations shall apply.



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Enforcement of this requirement for existing license holders shall commence as of January 1, 2024.

- iv. **The prohibition on the leasing of licenses will be strictly enforced!** License holders who continue to violate this prohibition will risk the immediate revocation of their licenses.
- v. In the event of illness or unforeseen circumstances, a Help driver (*in accordance with art. 8 of the Public Transportation ordinance*) can be requested for extendible periods of 1 month. Proof substantiating the (duration of) the illness/ request must be submitted.
- vi. Licenses will be issued on a first come, first serve basis, provided that the applicant submits a complete application and meets the established requirements.
- vii. Current license holders may submit a request to change their current license to another license, i.e. Bus to Taxi, so long as the established cap for the desired category is not exceeded.
- viii. The Minister reserves the right to assign specific routes to bus drivers.
- ix. The department of Economic Licenses will keep record of all license requests submitted and should licenses become available, these will be issued on a first come, first serve basis, provided that the applicant submits a complete application and meets the requirements. Applications will expire after 6 months.
- x. No licenses will be issued to persons under the age of 21 in accordance with article 11, sub e of the National Ordinance on Public Transportation.
- xi. First preference will be given to persons of Dutch nationality.

5.2. Application requirements

Bus and Taxi:

1. Completed application form
2. Completed questionnaire ("*Inlichtingenstaat*") from the department of Economic Licenses
3. Colored copy of applicant's passport or ID card and driver's license
4. Statement from a General Practitioner that applicant is in good physical and mental health (*for applicants over the age of 60*)
5. Copy of the Income Tax return filed for the previous year
6. Copy of a detailed Civil Registry form (*not older than 6 months*)
7. Receipt showing payment of processing fees



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Asst. Driver (Chauffeur in dienstbetrekking) for Bus and Taxi:

1. Completed application form
2. Copy of Bus/ Taxi license
3. Copy of (application for) Business license, if applicable
4. Copy of valid Chamber of Commerce registration
5. Colored copy of driver's passport or ID card and driver's license
6. Copy of a detailed Civil Registry form for applicant and driver (*not older than 6 months*)
7. Statement from a General Practitioner that driver is in good physical and mental health (*for applicants over the age of 60*)
8. Copy of the Applicant's Income Tax return filed for the previous year
9. Proof of labor registration at the Department of Labor Affairs
10. Proof of registration (of employees) at SZV
11. Receipt showing payment of processing fees

Help Driver (Hulp chauffeur) for Bus and Taxi:

1. Completed application form
2. Copy of Bus/ Taxi license
3. Proof to substantiate the request (i.e. doctor's letter with the duration of the illness, or purchased airline ticket in the event of short-term travel)
4. Colored copy of driver's passport or ID card and driver's license
5. Copy of a detailed Civil Registry form for applicant and driver (*not older than 6 months*)
6. Statement from a General Practitioner that driver is in good physical and mental health (*for applicants over the age of 60*)
7. Copy of the Applicant's Income Tax return filed for the previous year
8. Receipt showing payment of processing fees

Tours (T) and Unregulated Transport (G):

1. Completed application form
2. Completed questionnaire ("*Inlichtingenstaat*") from the department of Economic Licenses
3. Copy of Business license and extension for the current year, *if applicable*
4. Copy of valid Chamber of Commerce registration
5. Proof of labor registration at the Department of Labor Affairs
6. Proof of registration (of employees) at SZV
7. Colored copy of applicant's passport or ID card and driver's license
8. Statement from a General Practitioner that driver is in good physical and mental health (*for applicants over the age of 60*)
9. Copy of the applicant's Income Tax return filed for the previous year
10. Copy of a detailed Civil Registry form (*not older than 6 months*)



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11. Certificate of good conduct from the Ministry of Justice (*not older than 6 months*)
12. Proof of contracts in place (or activities) to support the request
13. Proof showing the possession of a suitable vehicle to carry out transportation services or proof of financing to secure a suitable vehicle
14. Receipt showing payment of processing fees

Additional requirements for Unregulated Transport (G):

Licenses will be issued solely for its intended purpose, being the execution of transportation of amongst others:

- School children
- The Elderly and disabled
- Airport transfers (i.e. hotel shuttle services)
- Employees in groups to and from the place of employment (*i.e. hotel employees*)

Car Rentals:

1. Completed application form
2. Copy of Business license and extension for the current year, *if applicable*
3. Copy of valid Chamber of Commerce registration
4. Proof of labor registration at the Department of Labor Affairs
5. Proof of registration (of employees) at SZV
6. Colored copy of applicant's passport or ID card and driver's license
7. Copy of the applicant's Income Tax return filed for the previous year
8. Copy of a detailed Civil Registry form (*not older than 6 months*)
9. Certificate of good conduct from the Ministry of Justice (*not older than 6 months*)
10. Applicant must indicate the desired number of vehicles to operate the business. This amount must be supported with proof of inventory or proof of financing to secure the requested number of vehicles
11. Receipt showing payment of processing fees

N.B. The Ministry reserves the right to add or remove requirements as deemed necessary.

6. Effective date

This updated policy shall go into effect on September 27, 2023 and shall be reviewed within 3 years, if the need arises.

MINISTER OF TOURISM, ECONOMIC AFFAIRS, TRANSPORT & TELECOMMUNICATION



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